

Privacy Policy

RENTAL CITY is committed to ensuring that visitors to our website have their privacy protected. This page summarizes the privacy policy and practices on RENTAL CITY's website. Our privacy policy has been developed to meet the compliance standards established by Canada's Personal Information Protection and Electronic Documents Act (PIPEDA).

We recognize that you are concerned about how personal information you provide on-line is maintained and used by RENTAL CITY. To address these concerns and to demonstrate our firm commitment to privacy we have developed and implemented this privacy policy. Please review our privacy policy from time to time as we may update or change it periodically.

Information Collection & Use

RENTAL CITY's website does not automatically gather any specific personal information from you, such as your name, phone number or e-mail address. We would only obtain this information if you supply it by sending us an email or by filling out a form in a secure portion of our website. Your knowledge, consent and active participation are required for the collection, use or disclosure of your personally identifiable information except where required or permitted by law. Such personally identifiable information may include your name, postal address, e-mail address, company name and/or telephone numbers, etcetera (collectively referred to herein as "Personal Information").

We will never sell, transfer, or disclose any Personal Information we gather at our website to any third parties without your prior consent, except in cases when we believe in good faith that we have a legal obligation to disclose such Personal Information or as required by law. We collect Personal Information from visitors to our site solely on a voluntary basis and we never require that this Personal Information be provided in order to gain access to our site. Nor is your Personal Information stored anywhere on-line.

Request / Comment Forms & Registration

In order to request more information, a user may first complete our Comment/Feedback form. The user is required to give their contact information (such as name and email address). This information is used to contact the user about the services on our site for which they have expressed interest. The user's Personal Information as entered by them will not be kept on our server or otherwise on-line and will not be disclosed, sold, transferred or otherwise made available except in accordance with the policies contained in Information Collection & Use set out above.

Shopping / Rentals

You are not able to purchase products or services directly using the RENTAL CITY website. You may, however, complete an on-line Order Form, which is submitted directly to us. A RENTAL CITY representative will then contact you relying on the Personal Information that you provided to us in your on-line Order Form, subject to the policies contained in Information Collection & Use set out above.

Returns

Returning an item must be done on-site at our stores. We will ask for Personal Information so that we might track the items and assist in the prevention of fraud but will not require any of this information to be submitted on-line.

Applying for Employment

RENTAL CITY will advertise employment opportunities on our website. In connection with a job application or related inquiry, you may provide us with certain personal information about yourself (such as that information that you would include in a resumé or cover letter or similar employment-related materials and pre-screening questions, etc.). This information will be kept in the strictest confidence and never kept on-line.

Data on Returned Products

When returning products which may contain stored or recorded Personal Information, you are responsible for deleting or removing all such Personal Information and media from your item before returning same. RENTAL CITY is not responsible for any Personal Information or media left stored or recorded on the returned item. RENTAL CITY's policy is to delete all information remaining on any returned items without notice to the client who previously returned same.

Cookies / IP Addresses

Like many companies, we may occasionally use "cookie" technology to track customer visits through our sites. Cookies are pieces of information that a web site transfers to an individual's hard drive for record-keeping purposes. They enhance the on-line experience by saving your preferences while you are visiting a particular site. They are compiled into statistical information on traffic patterns and are used to assess site efficiency. The system will notify you before any cookies are used so that you may refuse them, and the refusal of cookies will not affect the site performance or restrict your ability to access information from this site. The cookies we use do not contain any personally identifying information and cannot profile your system or collect information from your hard drive. And although you may receive cookies from many different sites, each cookie can only be read by the Web server that originally issued it. You are not even identified by name or e-mail address, just by a unique string of numbers that we assign the first time you come to our site. We use your IP address in two ways: to help diagnose problems with our server and to administer our web sites, and also to gather broad demographic information.

Who is RENTAL CITY

Rental City is an independently owned and operated business located at:

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